

# RTS Outfitters Special Order Policy

If RTS Outfitters orders a pair of shoes for a customer that are a style, color, or size that we generally do not keep in our inventory, full payment for that item needs to be made before it is ordered.

If the shoe is later returned because of a defect, a replacement will be made either through RTS Outfitters or directly through the shoe manufacturer. If it is returned within 14 days for any other reason, a \$25 restocking fee will be deducted from the return price.

Thank you!

